

Circular

To Qualified health insurance companies and The Saudi Red Crescent Authority (SRCA)

Proceeding from the competence of the Council of Health Insurance (CHI) to prepare the financial compensation for the ambulatory medical services provided by the Saudi Red Crescent Authority (SRCA), based on the text of Paragraph (a) of Article Eleven (11) of the Cooperative Health Insurance Law. And with reference to Circular issued by the Council No. (534) dated 11/20/2019 regarding applying the regulatory guide for the mechanism of work between the SRCA and insurance companies

In confirmation of what was clarified in the workshops which held by CHI with SRCA and insurance companies, regarding organizing the mechanism of work procedures and collection of fees for ground ambulatory services provided to the insureds.

The General Secretariat of the CHI would like to inform you of updating the financial compensation, the coding system for ambulance services in accordance with the Saudi Billing System (SBS), and in line with the Medical Priority Dispatch System (MPDS), and the medical priority dispatch system. Accordingly, SRCA and insurance companies must comply with the (attached) lists and work to update their systems and activate the use of services based on them, starting from 1/2/2023 AD.

For more information, please contact: info@chi.gov.sa.

This circular shall be communicated to whomever is required to take note and act accordingly.

تعميم

لكافة شركات التأمين الصحي المؤهلة وهيئة الهلال الأحمر السعودي

انطلاقاً من اختصاص مجلس الضمان الصحي في إعداد قائمة المقابل المالي للخدمات الطبية الإسعافية المقدمة من هيئة الهلال الأحمر السعودي وذلك بناءً على نص الفقرة (أ) من المادة الحادية عشرة من نظام الضمان الصحي التعاوني. وإشارة إلى التعميم الصادر من المجلس رقم (534) وتاريخ 2019/11/20 بشأن تطبيق الدليل التنظيمي لآلية العمل ما بين هيئة الهلال الأحمر السعودي وشركات التأمين.

وتأكيداً على ما تم توضيحه في ورش العمل المنعقدة من قبل المجلس مع هيئة الهلال الأحمر وشركات التأمين، حيال تنظيم إجراءات آلية العمل وتحصيل المقابل المالي للخدمات الإسعافية الأرضية المقدمة للمؤمن لهم.

تود الأمانة العامة للمجلس الإفادة بتحديث قائمة المقابل المالي ونظام الترميز لخدمات النقل الإسعافي بما يتوافق مع نظام الفوترة السعودي (SBS) وتماشياً مع نظام أولوية الفرز الطبي للخدمات الإسعافية (Medical Priority Dispatch System MPDS)، بالإضافة إلى نظام أولوية الفرز الطبي. وعليه يتعين على هيئة الهلال الأحمر السعودي وشركات التأمين الالتزام بالقوائم (المرفقة) والعمل على تحديث أنظمتهم وتفعيل استخدام الخدمات بناءً عليها، وذلك ابتداءً من تاريخ 2/1/2023م.

ولزيد من المعلومات يرجى التواصل عبر البريد الإلكتروني info@chi.gov.sa.
يبلغ هذا التعميم لمن يلزم للإحاطة والعمل بموجبه.

المرفق رقم 1: قائمة المقابل المالي للخدمات الإسعافية

Appendix (1): EMS prices list

SN	Code	Service	Description	Guidelines	Suggested Price (SAR)
1	850000000	BLS Ambulance response and treatment without transport	Basic Life Support Ambulance response and the team has physically attended and treated the patient without transport.	On-site medical service without transportation - Basic Life Support	400
2	850000100	Basic Life Support transport up to 50 km	Patient transport that was carried out by a BLS team up to 50 km distance excluding medications.	Code includes ambulance transport for 50 km , team fees, routine service and disposable supplies but excludes any medications given, BLS used for low priority cases.	600
3	851000000	Basic Life Support Ambulance extra distance charge per 10 km exceeding first 50 km. (Add-on code)	Basic Life Support Ambulance extra distance charge per 10 km exceeding first 50 km. (Add-on code)	This is an add-on code for 85000-01-00 for each additional 10 km distance more than the first 50 km	35 per 10 km
4	851100000	Basic Life Support - Standby; per hour	BLS team deployed to a dynamic post, on standby; calculated by hour	Attendance of the BLS ambulance for any event, in a state of readiness; calculation for code per each hour Direct contracting with non insurance	300
5	851200000	Basic Life Support transport declination	A patient transport request that was declined by the patient after SRCA dispatch has deployed a BLS team and the team has physically attended to the patient	Not for insurance reimbursement	0
6	851300000	Basic Life Support cancelation	A patient transport request that was canceled after SRCA dispatch has	Not for insurance reimbursement	0

			deployed a BLS team and before the team has physically attended to the patient		
7	852000000	ALS Ambulance response and treatment without transport	Advanced Life Support Ambulance response and the team has physically attended and treated the patient without transport.	On-site medical service without transportation - Advanced Life Support	700
8	852000100	Advanced Life Support transport up to 50 km	Patient transport that was carried out by a ALS team, up to 50 km distance, in cases of mid to high priority and possibly life threatening situations, excluding medications.	Code includes ambulance transport up to 50 km, team fees, routine services and disposable supplies but excludes any medications given, ALS used for high-priority cases	1000
9	853000000	ALS Ambulance extra distance charge, after 50 km up to 300 km (add-on code)	Advance Life Support Ambulance extra distance charge per 10 km exceeding first 50 km up to 300 km (add-on code)	This code is an add-on code for 85200-01-00 for each additional 10 km distance more than the first 50 km	70 per 10 km
10	853100000	Advanced Life Support - Standby per hour	ALS team deployed to a dynamic post, on standby; calculated by hour.	Attendance of the ALS ambulance for any event, in a state of readiness, calculation for code per each hour Direct contracting with non insurance	500
11	853200000	Advanced Life Support transport declination	A patient transport request that was declined by the patient after EMS dispatch has deployed an ALS team and the team has physically attended to the patient	Not for insurance reimbursement	0
12	853300000	Advanced Life Support cancelation	Defined as a patient transport request that was canceled after EMS dispatch has deployed an	Not for insurance reimbursement	0

			ALS team and before the team has physically attended to the patient		
13	854000000	Advanced Life Support service by specialized team (add-on code)	The deployment of a specialized team for highly specialized patient care service that may or may not include transport.	This code is used to report the attendance of a specialized team in addition to the ALS ambulance. Must be reported with ALS codes. (** list codes here **) Examples of this service include hazardous material response, tactical event response, urban search and rescue response, wilderness response and others.	1000
14	855000000	Aeromedical transport (Medivac)	Patient transport that was carried out by an aeromedical services team.	For All Medivac transport - Extra insurance benefit	50,000 to 100,000

المرفق رقم (2): نظام أولوية الفرز الإسعافي

Appendix (2): Medical Priority Dispatch System

Complaint	Code	Level	Subset	Determinant Descriptors	Codes	Call Type	Mode
Abdominal Pains/Problems	1	D	1	Not alert	01D01	Pri 1, Med Emer	
		D	0	Override	01D00	Pri 1, Med Emer	
		C	0	Override	01C00	Pri 2, Med Emer	
		C	1	SUSPECTED aortic aneurysm (tearing/ripping pain) ≥ 50	01C01	Pri 1, Med Emer	
		C	2	Known aortic aneurysm	01C02	Pri 1, Med Emer	
		C	3	Fainting or near fainting ≥ 50	01C03	Pri 1, Med Emer	
		C	4	Females with fainting or near fainting 12-50	01C04	Pri 1, Med Emer	
		C	5	Males with pain above navel ≥ 35	01C05	Pri 2, Med Emer	
		C	6	Females with pain above naval ≥ 45	01C06	Pri 2, Med Emer	
		A	1	Abdominal pain	01A01	Pri 2, Med Emer	
Allergies (Reactions) / Envenomations (Stings,Bites)	2	E	0	Override	02E00	Pri 1, Med Emer	
		E	1	INEFFECTIVE BREATHING *(to be selected from Case Entry only)	02E01	Pri 1, Med Emer	
		D	0	Override	02D00	Pri 1, Med Emer	
		D	1	Not alert	02D01	Pri 1, Med Emer	
		D	2	DIFFICULTY SPEAKING BETWEEN BREATHS	02D02	Pri 1, Med Emer	
		D	3	Swarming ATTACK (bee, wasp, hornet)	02D03	Pri 1, Med Emer	
		D	4	Snakebite	02D04	Pri 2, Med Emer	
		C	0	Override	02C00	Pri 2, Med Emer	
		C	1	Difficulty breathing or swallowing	02C01	Pri 1, Med Emer	
		C	2	History of severe allergic reaction	02C02	Pri 2, Med Emer	

		B	0	Override	02B00	<i>Pri 2, Med Emer</i>	
		B	1	Unknown status/Other codes not applicable	02B01	<i>Pri 2, Med Emer</i>	Quiet
		A	1	No difficulty breathing or swallowing (rash, hives, or itching may be present)	02A01	<i>Med Transfer</i>	
		A	2	Spider bite	02A02	<i>Med Transfer</i>	
Animal Bites/Attacks	3	D	0	Override	03D00	<i>Pri 1, Med Emer</i>	
		D	1	Unconscious or Arrest	03D01	<i>Pri 1, Med Emer</i>	
		D	2	Not alert	03D02	<i>Pri 1, Med Emer</i>	
		D	3	Chest or Neck injury (with difficulty breathing)	03D03	<i>Pri 1, Med Emer</i>	
		D	4	DANGEROUS body area	03D04	<i>Pri 1, Med Emer</i>	
		D	5	Large animal	03D05	<i>Pri 1, Med Emer</i>	
		D	6	EXOTIC animal	03D06	<i>Pri 1, Med Emer</i>	
		D	7	ATTACK or multiple animals	03D07	<i>Pri 1, Med Emer</i>	
		B	0	Override	03B00	<i>Pri 2, Med Emer</i>	
		B	1	POSSIBLY DANGEROUS body area	03B01	<i>Pri 2, Med Emer</i>	
		B	2	SERIOUS hemorrhage	03B02	<i>Pri 2, Med Emer</i>	
		B	3	Unknown status/Other codes not applicable	03B03	<i>Pri 2, Med Emer</i>	
		A	1	NOT DANGEROUS body area	03A01	<i>Pri 2, Med Emer</i>	Quiet
		A	2	NON-RECENT (≥ 6 hours) injuries (without priority symptoms)	03A02	<i>Med Transfer</i>	
		A	3	SUPERFICIAL bites	03A03	<i>Med Transfer</i>	
Assault/Sexual Assault	4	D	0	Override	04D00	<i>Pri 1, Med Emer</i>	
		D	1	Unconscious or Arrest	04D01	<i>Pri 1, Med Emer</i>	
		D	2	Not alert	04D02	<i>Pri 1, Med Emer</i>	
		D	3	Chest or Neck injury (with difficulty breathing)	04D03	<i>Pri 1, Med Emer</i>	

		D	4	Multiple victims	04D04	<i>Pri 1, Med Emer</i>	
		B	0	Override	04B00	<i>Pri 2, Med Emer</i>	
		B	1	POSSIBLY DANGEROUS body area	04B01	<i>Pri 2, Med Emer</i>	
		B	2	SERIOUS hemorrhage	04B02	<i>Pri 2, Med Emer</i>	
		B	3	Unknown status/ Other codes not applicable	04B03	<i>Pri 2, Med Emer</i>	
		A	1	NOT DANGEROUS body area	04A01	<i>Med Transfer</i>	
		A	2	NON-RECENT (≥ 6 hours) injuries (without priority symptoms)	04A02	<i>Med Transfer</i>	
Back Pain (Non-Traumatic or Non-Recent Trauma)	5	D	0	Override	05D00	<i>Pri 1, Med Emer</i>	
		D	1	Not alert	05D01	<i>Pri 1, Med Emer</i>	
		C	0	Override	05C00	<i>Pri 2, Med Emer</i>	
		C	1	SUSPECTED aortic aneurysm (tearing/ripping pain) ≥ 50	05C01	<i>Pri 2, Med Emer</i>	
		C	2	Known aortic aneurysm	05C02	<i>Pri 2, Med Emer</i>	
		C	3	Fainting or near fainting ≥ 50	05C03	<i>Pri 2, Med Emer</i>	
		A	1	NON-TRAUMATIC back pain	05A01	<i>Med Transfer</i>	
		A	2	NON-RECENT (≥ 6 hours) injuries (without priority symptoms)	05A02	<i>Med Transfer</i>	
Breathing Problems	6	E	1	Override	06E00	<i>Pri 1, Med Emer</i>	
		E	1	INEFFECTIVE BREATHING *(to be selected from Case Entry only)	06E01	<i>Pri 1, Med Emer</i>	
		D	0	Override	06D00	<i>Pri 1, Med Emer</i>	
		D	1	Not alert	06D01	<i>Pri 1, Med Emer</i>	
		D	2	DIFFICULTY SPEAKING BETWEEN BREATHS	06D02	<i>Pri 1, Med Emer</i>	
		D	3	CHANGING COLOR	06D03	<i>Pri 1, Med Emer</i>	
		D	4	Clammy	06D04	<i>Pri 1, Med Emer</i>	
		C	1	Abnormal breathing	06C01	<i>Pri 2, Med Emer</i>	

Burns (Scalds) / Explosion (Blast)	7	D	0	Override	07D00	<i>Pri 1, Med Emer</i>	
		D	1	Multiple victims	07D01	<i>Pri 1, Med Emer</i>	
		D	2	Unconscious or Arrest	07D02	<i>Pri 1, Med Emer</i>	
		D	3	Not alert	07D03	<i>Pri 1, Med Emer</i>	
		D	4	DIFFICULTY SPEAKING BETWEEN BREATHS	07D04	<i>Pri 1, Med Emer</i>	
		C	0	Override	07C00	<i>Pri 2, Med Emer</i>	
		C	1	Building fire with persons reported inside	07C01	<i>Building Fire</i>	
		C	2	Difficulty breathing	07C02	<i>Pri 1, Med Emer</i>	
		C	3	Burns \geq 18% body area	07C03	<i>Pri 2, Med Emer</i>	
		C	4	SIGNIFICANT FACIAL burns	07C04	<i>Pri 1, Med Emer</i>	
		B	0	Override	07B00	<i>Pri 2, Med Emer</i>	
		B	1	Blast injuries (without priority symptoms)	07B01	<i>Pri 2, Med Emer</i>	
		B	2	Unknown status/Other codes not applicable	07B02	<i>Pri 2, Med Emer</i>	
		A	1	Burns \leq 18% body area	07A01	<i>Pri 2, Med Emer</i>	Quiet
		A	2	Fire alarm (unknown situation)	07A02	<i>Business Alarm</i>	
		A	3	Sunburn or MINOR burns (\leq hand size)	07A03	<i>Med Transfer</i>	
Carbon Monoxide/Inhalation/Hazmat/CBRN	8	D	0	Override	08D00	<i>CO w/ Symptoms</i>	
		D	1	Unconscious or Arrest	08D01	<i>CO w/ Symptoms</i>	
		D	2	Not alert	08D02	<i>CO w/ Symptoms</i>	
		D	3	DIFFICULTY SPEAKING BETWEEN BREATHS	08D03	<i>CO w/ Symptoms</i>	
		D	4	Multiple victims	08D04	<i>Haz-Mat</i>	

		D	5	Unknown status/Other codes not applicable	08D05	<i>CO w/ Symptoms</i>
		C	0	Override	08C00	<i>CO w/ Symptoms</i>
		C	1	Alert with difficulty breathing	08C01	<i>CO w/ Symptoms</i>
		B	0	Override	08B00	<i>CO w/ Symptoms</i>
		B	1	Alert without difficulty breathing	08B01	<i>CO w/ No Symptoms</i>
		Ω	1	Carbon monoxide detector alarm (without priority symptoms)	08O01	<i>CO w/ No Symptoms</i>
Cardiac or Respiratory Arrest / Death	9	E	0	Override	09E00	<i>Pri 1, Med Emer</i>
		E	1	Not breathing at all	09E01	<i>Pri 1, Med Emer</i>
		E	2	Breathing uncertain (AGONAL)	09E02	<i>Pri 1, Med Emer</i>
		E	3	Hanging	09E03	<i>Pri 1, Med Emer</i>
		E	4	Strangulation	09E04	<i>Pri 1, Med Emer</i>
		E	5	Suffocation	09E05	<i>Pri 1, Med Emer</i>
		E	6	Underwater	09E06	<i>Water Rescue</i>
		D	0	Override	09D00	<i>Pri 1, Med Emer</i>
				INEFFECTIVE BREATHING (discovered during Key Questioning only) * (select only when linking from other Chief Complaint Protocols)		
		D	1	OBVIOUS or EXPECTED DEATH questionable	09D01	<i>Pri 1, Med Emer</i>
		D	2	OBVIOUS or EXPECTED DEATH questionable	09D02	<i>Pri 1, Med Emer</i>
		B	0	Override	09B00	<i>Pri 1, Med Emer</i>
		B	1	OBVIOUS DEATH unquestionable (a through i)	09B01	<i>NOTIFY PD</i>
		Ω	1	EXPECTED DEATH unquestionable (x through z)	09O01	<i>NOTIFY PD</i>

Chest Pain (Non-Traumatic)	10	D	0	Override	10D00	<i>Pri 1, Med Emer</i>	
		D	1	Not alert	10D01	<i>Pri 1, Med Emer</i>	
		D	2	DIFFICULTY SPEAKING BETWEEN BREATHS	10D02	<i>Pri 1, Med Emer</i>	
		D	3	CHANGING COLOR	10D03	<i>Pri 1, Med Emer</i>	
		D	4	Clammy	10D04	<i>Pri 1, Med Emer</i>	
		C	0	Override	10D00	<i>Pri 2, Med Emer</i>	
		C	1	Abnormal breathing	10C01	<i>Pri 2, Med Emer</i>	
		C	2	Heart attack or angina history	10C02	<i>Pri 2, Med Emer</i>	
		C	3	Cocaine	10C03	<i>Pri 1, Med Emer</i>	
		C	4	Breathing normally ≥ 35	10C04	<i>Pri 2, Med Emer</i>	
		A	1	Breathing normally ≤ 35	10A01	<i>Pri 2, Med Emer</i>	
Choking	11	E	0	Override	11E00	<i>Pri 1, Med Emer</i>	
		E	1	COMPLETE obstruction/INEFFECTIVE BREATHING	11E01	<i>Pri 1, Med Emer</i>	
		D	0	Override	11D00	<i>Pri 1, Med Emer</i>	
		D	1	Abnormal breathing (PARTIAL obstruction)	11D01	<i>Pri 1, Med Emer</i>	
		D	2	Not alert	11D02	<i>Pri 1, Med Emer</i>	
		A	1	Not choking now (can talk or cry, is alert and breathing normally)	11A01	<i>Pri 2, Med Emer</i>	
Convulsions/Seizures	12	D	0	Override	12D00	<i>Pri 1, Med Emer</i>	
		D	1	Not breathing (after Key Questioning)	12D01	<i>Pri 1, Med Emer</i>	
		D	2	CONTINUOUS or MULTIPLE seizures	12D02	<i>Pri 2, Med Emer</i>	
		D	3	AGONAL/INEFFECTIVE BREATHING	12D03	<i>Pri 1, Med Emer</i>	
		D	4	Effective breathing not verified ≥ 35	12D04	<i>Pri 1, Med Emer</i>	

		C	0	Override	12C00	<i>Pri 2, Med Emer</i>	
		C	1	FOCAL seizure (not alert)	12C01	<i>Pri 1, Med Emer</i>	
		C	2	Pregnancy	12C02	<i>Pri 2, Med Emer</i>	
		C	3	Diabetic	12C03	<i>Pri 2, Med Emer</i>	
		B	0	Override	12B00	<i>Pri 2, Med Emer</i>	
		B	1	Effective breathing not verified ≤ 35	12B01	<i>Pri 2, Med Emer</i>	
		A	1	Not seizing now and breathing effectively (verified)	12A01	<i>Pri 2, Med Emer</i>	
		A	2	FOCAL seizure (alert)	12A02	<i>Pri 2, Med Emer</i>	
		A	3	Impending seizure (aura)	12A03	<i>Pri 2, Med Emer</i>	
Diabetic Problems	13	D	0	Override	13D00	<i>Pri 1, Med Emer</i>	
		D	1	Unconscious	13D01	<i>Pri 1, Med Emer</i>	
		C	0	Override	13C00	<i>Pri 2, Med Emer</i>	
		C	1	Not alert	13C01	<i>Pri 1, Med Emer</i>	
		C	2	Abnormal behavior	13C02	<i>Pri 2, Med Emer</i>	
		C	3	Abnormal breathing	13C03	<i>Pri 2, Med Emer</i>	
		A	1	Alert and behaving normally	13A01	<i>Pri 2, Med Emer</i>	Quiet
Drowning (Near) / Diving / SCUBA Accident	14	D	0	Override	14D00	<i>Water Rescue</i>	
		D	1	Unconscious or Arrest	14D01	<i>Water Rescue</i>	
		D	2	Not alert	14D02	<i>Water Rescue</i>	
		D	3	DIVING or suspected neck injury	14D03	<i>Water Rescue</i>	
		D	4	SCUBA accident	14D04	<i>Water Rescue</i>	
		C	0	Override	14C00	<i>Water Rescue</i>	
		C	1	Alert with abnormal breathing	14C01	<i>Water Rescue</i>	
		B	0	Override	14B00	<i>Water Rescue</i>	

		B	1	Alert and breathing normally (injuries or in water)	14B01	<i>Water Rescue</i>	
		B	2	Unknown status/Other codes not applicable	14B02	<i>Pri 2, Med Emer</i>	
		A	1	Alert and breathing normally (no injuries and out of water)	14A01	<i>Pri 2, Med Emer</i>	
Electrocution/Lightning	15	E	0	Override	15E00	<i>Pri 1, Med Emer</i>	
		E	1	NOT BREATHING/INEFFECTIVE BREATHING	15E01	<i>Pri 1, Med Emer</i>	
		D	0	Override	15D00	<i>Pri 1, Med Emer</i>	
		D	1	Unconscious	15D01	<i>Pri 1, Med Emer</i>	
		D	2	Not disconnected from power	15D02	<i>Pri 1, Med Emer</i>	
		D	3	Power not off or hazard present	15D03	<i>Pri 1, Med Emer</i>	
		D	4	EXTREME FALL (≥ 30ft/10m)	15D04	<i>Rescue</i>	
		D	5	LONG FALL	15D05	<i>Pri 1, Med Emer</i>	
		D	6	Not alert	15D06	<i>Pri 1, Med Emer</i>	
		D	7	Abnormal breathing	15D07	<i>Pri 2, Med Emer</i>	
		D	8	Unknown status/Other codes not applicable	15D08	<i>Pri 2, Med Emer</i>	
		C	1	Alert and breathing normally	15C01	<i>Pri 2, Med Emer</i>	
Eye Problems / Injuries	16	D	0	Override	16D00	<i>Pri 1, Med Emer</i>	
		D	1	Not alert	16D01	<i>Pri 1, Med Emer</i>	
		B	0	Override	16B00	<i>Pri 2, Med Emer</i>	
		B	1	SEVERE eye injuries	16B01	<i>Pri 2, Med Emer</i>	
		A	1	MODERATE eye injuries	16A01	<i>Pri 2, Med Emer</i>	
		A	2	MINOR eye injuries	16A02	<i>Pri 2, Med Emer</i>	Quiet
		A	3	MEDICAL eye problems	16A03	<i>Med Transfer</i>	
Falls	17	D	0	Override	17D00	<i>Rescue</i>	
		D	1	EXTREME FALL (≥ 30ft/10m)	17D01	<i>Rescue</i>	

		D	2	Unconscious or Arrest	17D02	<i>Pri 1, Med Emer</i>	
		D	3	Not alert	17D03	<i>Pri 1, Med Emer</i>	
		D	4	Chest or Neck injury (with difficulty breathing)	17D04	<i>Pri 1, Med Emer</i>	
		D	5	LONG FALL	17D05	<i>Pri 1, Med Emer</i>	
		B	0	Override	17B00	<i>Pri 2, Med Emer</i>	
		B	1	POSSIBLY DANGEROUS body area	17B01	<i>Pri 2, Med Emer</i>	
		B	2	SERIOUS hemorrhage	17B02	<i>Pri 2, Med Emer</i>	
		B	3	Unknown status/Other codes not applicable	17B03	<i>Pri 2, Med Emer</i>	
		A	0	Override	17A00	<i>Pri 2, Med Emer</i>	
		A	1	NOT DANGEROUS body area	17A01	<i>Pri 2, Med Emer</i>	
		A	2	NON-RECENT (≥ 6 hours) injuries (without priority symptoms)	17A02	<i>Med Transfer</i>	
		A	3	PUBLIC ASSIST (no injuries and no priority symptoms)	17A03	<i>Assist with Lifting</i>	
Headache	18	C	0	Override	18C00	<i>Pri 1, Med Emer</i>	
		C	1	Not alert	18C01	<i>Pri 1, Med Emer</i>	
		C	2	Abnormal breathing	18C02	<i>Pri 2, Med Emer</i>	
		C	3	Speech problems	18C03	<i>Pri 2, Med Emer</i>	
		C	4	Sudden onset of severe pain	18C04	<i>Pri 2, Med Emer</i>	
		C	5	Numbness	18C05	<i>Pri 2, Med Emer</i>	
		C	6	Paralysis	18C06	<i>Pri 2, Med Emer</i>	
		C	7	Change in behavior (≤ 3 hrs)	18C07	<i>Pri 2, Med Emer</i>	
		B	0	Override	18B00	<i>Pri 2, Med Emer</i>	
		B	1	Unknown status/Other codes not applicable	18B01	<i>Pri 2, Med Emer</i>	Quiet
		A	1	Breathing normally	18A01	<i>Med Transfer</i>	
Heart Problems / A.I.C.D.	19	D	0	Override	19D00	<i>Pri 1, Med Emer</i>	

		D	1	Not alert	19D01	<i>Pri 1, Med Emer</i>	
		D	2	DIFFICULTY SPEAKING BETWEEN BREATHS	19D02	<i>Pri 1, Med Emer</i>	
		D	3	CHANGING COLOR	19D03	<i>Pri 1, Med Emer</i>	
		D	4	Clammy	19D04	<i>Pri 1, Med Emer</i>	
		D	5	Just resuscitated and/or defibrillated (external)	19D05	<i>Pri 1, Med Emer</i>	
		C	0	Override	19C00	<i>Pri 2, Med Emer</i>	
		C	1	Firing of A.I.C.D	19C01	<i>Pri 2, Med Emer</i>	
		C	2	Abnormal breathing	19C02	<i>Pri 2, Med Emer</i>	
		C	3	Chest pain ≥ 35	19C03	<i>Pri 2, Med Emer</i>	
		C	4	Cardiac history	19C04	<i>Pri 2, Med Emer</i>	
		C	5	Cocaine	19C05	<i>Pri 1, Med Emer</i>	
		C	6	Heart rate ≤ 50 bpm or ≥ 130 bpm (without priority symptoms)	19C06	<i>Pri 2, Med Emer</i>	
		C	7	Unknown status/Other codes not applicable	19C07	<i>Pri 2, Med Emer</i>	
		B	0	Override	19B00	<i>Pri 2, Med Emer</i>	
		A	1	Heart rate ≥ 50 bpm and ≤ 130 bpm (without priority symptoms)	19A01	<i>Pri 2, Med Emer</i>	
		A	2	Chest pain ≤ 35 (without priority symptoms)	19A02	<i>Pri 2, Med Emer</i>	
Heat / Cold Exposure	20	D	0	Override	20D00	<i>Pri 1, Med Emer</i>	
		D	1	Not alert	20D01	<i>Pri 1, Med Emer</i>	
		D	2	Multiple victims (with priority symptoms)	20D02	<i>Pri 1, Med Emer</i>	
		C	0	Override	20C00	<i>Pri 2, Med Emer</i>	
		C	1	Heart attack or angina history	20C01	<i>Pri 2, Med Emer</i>	
		B	0	Override	20B00	<i>Pri 2, Med Emer</i>	
		B	1	Change in skin color	20B01	<i>Pri 2, Med Emer</i>	

		B	2	Unknown status/Other codes not applicable	20B02	<i>Pri 2, Med Emer</i>	
		A	1	Alert	20A01	<i>Pri 2, Med Emer</i>	
Hemorrhage / Lacerations	21	D	0	Override	21D00	<i>Pri 1, Med Emer</i>	
		D	1	Unconscious or Arrest	21D01	<i>Pri 1, Med Emer</i>	
		D	2	Not alert	21D02	<i>Pri 1, Med Emer</i>	
		D	3	DANGEROUS hemorrhage	21D03	<i>Pri 2, Med Emer</i>	
		D	4	Abnormal breathing	21D04	<i>Pri 2, Med Emer</i>	
		C	0	Override	21C00	<i>Pri 2, Med Emer</i>	
		C	1	Hemorrhage through TUBES	21C01	<i>Pri 2, Med Emer</i>	
		C	2	Hemorrhage of dialysis fistula	21C02	<i>Pri 2, Med Emer</i>	
		B	0	Override	21B00	<i>Pri 2, Med Emer</i>	
		B	1	POSSIBLY DANGEROUS hemorrhage	21B01	<i>Pri 2, Med Emer</i>	
		B	2	SERIOUS hemorrhage	21B02	<i>Pri 2, Med Emer</i>	
		B	3	Bleeding disorder	21B03	<i>Pri 2, Med Emer</i>	
		B	4	Blood thinners	21B04	<i>Pri 2, Med Emer</i>	
		A	1	NOT DANGEROUS hemorrhage	21A01	<i>Pri 2, Med Emer</i>	
		A	2	MINOR hemorrhage	21A02	<i>Pri 2, Med Emer</i>	
Inaccessible Incident / Other Entrapments (Non-Vehicle)	22	D	0	Override	22D00	<i>Rescue</i>	
		D	1	Mechanical/Machinery ENTRAPMENT	22D01	<i>Rescue</i>	
		D	2	Trench collapse	22D02	<i>Rescue</i>	
		D	3	Structure collapse	22D03	<i>Rescue</i>	
		D	4	Confined space ENTRAPMENT	22D04	<i>Rescue</i>	
		D	5	Inaccessible terrain situation	22D05	<i>Rescue</i>	
		D	6	Mudslide/Avalanche	22D06	<i>Rescue</i>	

		B	0	Override	22B00	<i>Rescue</i>	
		B	1	No longer trapped (unknown injuries)	22B01	<i>Pri 2, Med Emer</i>	
		B	2	PERIPHERAL ENTRAPMENT only	22B02	<i>Rescue</i>	
		B	3	Unknown status (investigation)/Other codes not applicable	22B03	<i>Rescue</i>	
		A	1	No longer trapped (no injuries)	22A01	<i>Pri 2, Med Emer</i>	
Overdose / Poisoning (Ingestion)	23	D	0	Override	23D00	<i>Pri 1, Med Emer</i>	
		D	1	Unconscious	23D01	<i>Pri 1, Med Emer</i>	
		D	2	CHANGING COLOR	23D02	<i>Pri 1, Med Emer</i>	
		C	0	Override	23C00	<i>Pri 1, Med Emer</i>	
		C	1	Not alert	23C01	<i>Pri 1, Med Emer</i>	
		C	2	Abnormal breathing	23C02	<i>Pri 2, Med Emer</i>	
		C	3	Antidepressants (tricyclic)	23C03	<i>Pri 2, Med Emer</i>	
		C	4	Cocaine, methamphetamine (or derivatives)	23C04	<i>Pri 2, Med Emer</i>	
		C	5	Narcotics (heroin)	23C05	<i>Pri 2, Med Emer</i>	
		C	6	Acid or alkali (lye)	23C06	<i>Pri 2, Med Emer</i>	
		C	7	Unknown status/Other codes not applicable	23C07	<i>Pri 2, Med Emer</i>	
		C	8	Poison Control request for response	23C08	<i>Pri 2, Med Emer</i>	
		B	0	Override	23B00	<i>Pri 2, Med Emer</i>	
		B	1	OVERDOSE (without priority symptoms)	23B01	<i>Pri 2, Med Emer</i>	
		Ω	1	POISONING (without priority symptoms)	23O01	<i>Pri 2, Med Emer</i>	Quiet
Pregnancy / Childbirth / Miscarriage	24	D	0	Override	24D00	<i>Pri 1, Med Emer</i>	
		D	1	BREECH or CORD	24D01	<i>Pri 1, Med Emer</i>	

		D	2	Head visible/out	24D02	<i>Pri 1, Med Emer</i>	
		D	3	IMMINENT delivery (\geq 5 months/20 weeks)	24D03	<i>Pri 1, Med Emer</i>	
		D	4	3rd TRIMESTER hemorrhage	24D04	<i>Pri 2, Med Emer</i>	
		D	5	HIGH RISK complications	24D05	<i>Pri 2, Med Emer</i>	
		D	6	Baby born (complications with baby)	24D06	<i>Pri 1, Med Emer</i>	
		D	7	Baby born (complications with mother)	24D07	<i>Pri 1, Med Emer</i>	
		C	0	Override	24C00	<i>Pri 2, Med Emer</i>	
		C	1	2nd TRIMESTER hemorrhage or MISCARRIAGE	24C01	<i>Pri 2, Med Emer</i>	
		C	2	1st TRIMESTER SERIOUS hemorrhage	24C02	<i>Pri 2, Med Emer</i>	
		C	3	Baby born (no complications)	24C03	<i>Pri 1, Med Emer</i>	
		B	0	Override	24B00	<i>Pri 2, Med Emer</i>	
		B	1	Labor (delivery not imminent, \geq 5 months/20 weeks)	24B01	<i>Pri 2, Med Emer</i>	
		B	2	Unknown status/Other codes not applicable	24B02	<i>Pri 2, Med Emer</i>	
		A	0	Override	24A00	<i>Pri 2, Med Emer</i>	
		A	1	1st TRIMESTER hemorrhage or MISCARRIAGE	24A01	<i>Pri 2, Med Emer</i>	Quiet
		Ω	1	Waters broken (no contractions or presenting parts)	24O01	<i>Pri 2, Med Emer</i>	
Psychiatric / Abnormal Behavior / Suicide Attempt	25	D	0	Override	25D00	<i>Pri 1, Med Emer</i>	
		D	1	Not alert	25D01	<i>Pri 1, Med Emer</i>	
		D	2	DANGEROUS hemorrhage	25D02	<i>Pri 1, Med Emer</i>	
		B	0	Override	25B00	<i>Pri 2, Med Emer</i>	
		B	1	SERIOUS hemorrhage	25B01	<i>Pri 2, Med Emer</i>	

		B	2	Non-SERIOUS or MINOR hemorrhage	25B02	<i>Pri 2, Med Emer</i>	
		B	3	THREATENING SUICIDE	25B03	<i>Pri 2, Med Emer</i>	
		B	4	Jumper (threatening)	25B04	<i>Pri 2, Med Emer</i>	Quiet
		B	5	Near hanging, strangulation, or suffocation (alert)	25B05	<i>Pri 2, Med Emer</i>	
		B	6	Unknown status/Other codes not applicable	25B06	<i>Pri 2, Med Emer</i>	
		A	1	Non-suicidal and alert	25A01	<i>Med Transfer</i>	
		A	2	Suicidal (not threatening) and alert	25A02	<i>NOTIFY PD</i>	
Sick Person (Specific Diagnosis)	26	D	0	Override	26D00	<i>Pri 1, Med Emer</i>	
		D	1	Not alert	26D01	<i>Pri 1, Med Emer</i>	
		C	0	Override	26C00	<i>Pri 2, Med Emer</i>	
		C	1	ALTERED LEVEL OF CONSCIOUSNESS	26C01	<i>Pri 2, Med Emer</i>	
		C	2	Abnormal breathing	26C02	<i>Pri 2, Med Emer</i>	
		C	3	Sickle cell crisis/Thalassemia	26C03	<i>Pri 2, Med Emer</i>	
		B	0	Override	26B00	<i>Pri 2, Med Emer</i>	
		B	1	Unknown status/Other codes not applicable	26B01	<i>Pri 2, Med Emer</i>	
		A	0	Override	26A00	<i>Pri 2, Med Emer</i>	
		A	1	No priority symptoms (complaint conditions 2-11 not identified)	26A01	<i>Med Transfer</i>	
		A	2	NON-PRIORITY Complaints	26A02-A11	<i>Med Transfer</i>	
		Ω	1	This code is not in use	26O01	<i>Med Transfer</i>	
		Ω	9	NON-PRIORITY Complaints	26O09	<i>Still Alarm / Pub Service</i>	
		Ω	2	NON-PRIORITY Complaints	26O02-O28	<i>Med Transfer</i>	
Stab / Gunshot / Penetrating Trauma	27	D	0	Override	27D00	<i>Pri 1, Med Emer</i>	

		D	1	Unconscious or Arrest	27D01	<i>Pri 1, Med Emer</i>	
		D	2	Not alert	27D02	<i>Pri 1, Med Emer</i>	
		D	3	CENTRAL wounds	27D03	<i>Pri 1, Med Emer</i>	
		D	4	Multiple wounds	27D04	<i>Pri 1, Med Emer</i>	
		D	5	Multiple victims	27D05	<i>Pri 1, Med Emer</i>	
		B	0	Override	26B00	<i>Pri 2, Med Emer</i>	
		B	1	NON-RECENT (≥ 6 hrs) single CENTRAL wound	27B01	<i>Pri 2, Med Emer</i>	
		B	2	Known single PERIPHERAL wound	27B02	<i>Pri 2, Med Emer</i>	
		B	3	SERIOUS hemorrhage	27B03	<i>Pri 2, Med Emer</i>	
		B	4	Unknown status/Other codes not applicable	27B04	<i>Pri 2, Med Emer</i>	
		B	5	OBVIOUS DEATH (explosive GSW to head)	27B05	<i>NOTIFY PD</i>	
		A	1	NON-RECENT (≥ 6 hrs) PERIPHERAL wounds (without priority symptoms)	27A01	<i>Pri 2, Med Emer</i>	
Stroke (CVA)	28	C	0	Override	28C00	<i>Pri 1, Med Emer</i>	
		C	1	Not alert	28C01	<i>Pri 1, Med Emer</i>	
		C	2	Abnormal breathing	28C02	<i>Pri 2, Med Emer</i>	
		C	3	Speech problems	28C03	<i>Pri 2, Med Emer</i>	
		C	4	Numbness, paralysis, or movement problems	28C04	<i>Pri 2, Med Emer</i>	
		C	5	Vision problems	28C05	<i>Pri 2, Med Emer</i>	
		C	6	Sudden onset of severe headache	28C06	<i>Pri 2, Med Emer</i>	
		C	7	STROKE history	28C07	<i>Pri 2, Med Emer</i>	
		C	8	Breathing normally ≥ 35	28C08	<i>Pri 2, Med Emer</i>	
		B	0	Override	28B00	<i>Pri 2, Med Emer</i>	
		B	1	Unknown status/Other codes not applicable	28B01	<i>Pri 2, Med Emer</i>	
		A	1	Breathing normally ≤ 35	28A01	<i>Pri 2, Med Emer</i>	

Traffic / Transportation Incidents	29	D	0	Override	29D00	MVA w/Entrapment	
		D	1	MAJOR INCIDENT (a through f)	29D01	MVA w/Entrapment	
		D	2	HIGH MECHANISM (k through s)	29D02	MVA w/Entrapment	
		D	3	HAZMAT	29D03	Haz-Mat	
		D	4	Pinned (trapped) victim	29D04	MVA w/Entrapment	
		D	5	Not alert	29D05	MVA w/Irjury	
		B	0	Override	29B00	MVA w/Irjury	
		B	1	Injuries	29B01	MVA w/Irjury	
		B	2	SERIOUS hemorrhage	29B02	MVA w/Irjury	
		B	3	Other hazards	29B03	MVA w/Irjury	
		B	4	Unknown status/Other codes not applicable	29B04	MVA w/Irjury	
		A	0	Override	29A00	MVA w/Irjury	
		A	1	1st party caller with injury to NOT DANGEROUS body area	29A01	MVA w/Irjury	
		Ω	1	No injuries (confirmed)	29O01	NOTIFY PD	
Traumatic Injuries (Specific)	30	D	0	Override	30D00	Pri 1, Med Emer	
		D	1	Unconscious or Arrest	30D01	Pri 1, Med Emer	
		D	2	Not alert	30D02	Pri 1, Med Emer	
		D	3	Chest or Neck injury (with difficulty breathing)	30D03	Pri 1, Med Emer	
		B	0	Override	30B00	Pri 2, Med Emer	
		B	1	POSSIBLY DANGEROUS body area	30B01	Pri 2, Med Emer	
		B	2	SERIOUS hemorrhage	30B02	Pri 2, Med Emer	
		A	1	NOT DANGEROUS body area	30A01	Pri 2, Med Emer	
		A	2	NON-RECENT (≥ 6hrs) injuries (without priority symptoms)	30A02	Pri 2, Med Emer	

Unconscious / Fainting (Near)	31	Ω	1	No injuries (confirmed)	30O01	Med Transfer	
		E	0	Override	31E00	Pri 1, Med Emer	
		E	1	INEFFECTIVE BREATHING * (to be selected from Case Entry only)	31E01	Pri 1, Med Emer	
		D	0	Override	31D00	Pri 1, Med Emer	
		D	1	Unconscious - AGONAL/INEFFECTIVE BREATHING	31D01	Pri 1, Med Emer	
		D	2	Unconscious - Effective breathing	31D02	Pri 1, Med Emer	
		D	3	Not alert	31D03	Pri 1, Med Emer	
		D	4	CHANGING COLOR	31D04	Pri 1, Med Emer	
		C	0	Override	31C00	Pri 2, Med Emer	
		C	1	Alert with abnormal breathing	31C01	Pri 2, Med Emer	
		C	2	Fainting episode (s) and alert ≥ 35 (with cardiac history)	31C02	Pri 2, Med Emer	
		C	3	Females 12-50 with abdominal pain	31C03	Pri 2, Med Emer	
		A	1	Fainting episode (s) and alert ≥ 35 (without cardiac history)	31A01	Pri 2, Med Emer	
		A	2	Fainting episode (s) and alert ≤ 35 (with cardiac history)	31A02	Pri 2, Med Emer	
		A	3	Fainting episode (s) and alert ≤ 35 (without cardiac history)	31A03	Pri 2, Med Emer	Quiet
Unknown Problem (Man Down)	32	D	0	Override	32D00	Pri 1, Med Emer	
		D	1	LIFE STATUS QUESTIONABLE	32D01	Pri 1, Med Emer	
		B	1	Standing, sitting, moving, or talking	32B01	Pri 2, Med Emer	
		B	2	Medical Alarm (Alert) notifications (no patient information)	32B02	Pri 2, Med Emer	
		B	3	Unknown status/Other codes not applicable	32B03	Pri 2, Med Emer	

		B	4	Caller's language not understood (no interpreter in center)	32B04	<i>Pri 2, Med Emer</i>	
Transfer / Interfacility / Palliative Care	33	D	0	Override	33D00	<i>Pri 1, Med Emer</i>	
		D	1	Suspected cardiac or respiratory arrest	33D01	<i>Pri 1, Med Emer</i>	
		D	2	Just resuscitated and/or defibrillated (external)	33D02	<i>Pri 1, Med Emer</i>	
		C	0	Override	33C00	<i>Pri 2, Med Emer</i>	
		C	1	Not alert (acute change)	33C01	<i>Pri 1, Med Emer</i>	
		C	2	Abnormal breathing (acute onset)	33C02	<i>Pri 2, Med Emer</i>	
		C	3	Significant hemorrhage or shock	33C03	<i>Pri 2, Med Emer</i>	
		C	4	Possible acute heart problems or MI (heart attack)	33C04	<i>Pri 2, Med Emer</i>	
		C	5	Acute severe pain	33C05	<i>Pri 2, Med Emer</i>	
		C	6	Emergency response requested	33C06	<i>Pri 2, Med Emer</i>	
		A	1	ACUITY I (no priority symptoms)	33A01	<i>Med Transfer</i>	
		A	2	ACUITY II (no priority symptoms)	33A02	<i>Med Transfer</i>	
		A	3	ACUITY III (no priority symptoms)	33A03	<i>Med Transfer</i>	
Automatic Crash Notification	34	D	0	Override	34D00	<i>MVA w/Entrapment</i>	
		D	1	HIGH MECHANISM (h through n)	34D01	<i>MVA w/Entrapment</i>	
		D	2	Unconscious	34D02	<i>MVA w/Injury</i>	
		D	3	NOT BREATHING / INEFFECTIVE BREATHING	34D03	<i>MVA w/Injury</i>	
		D	4	LIFE STATUS QUESTIONABLE	34D04	<i>MVA w/Injury</i>	
		B	0	Override	34B00	<i>MVA w/Injury</i>	
		B	1	Injuries Involved	34B01	<i>MVA w/Injury</i>	
		B	2	Multiple victims (one unit)	34B02	<i>MVA w/Injury</i>	
		B	3	Multiple victims (additional units)	34B03	<i>MVA w/Injury</i>	

		B	4	Air Bag/Other Automatic Sensor	34B04	<i>MVA w/Injury</i>	
		A	0	Injuries Involved	34A00	<i>MVA w/Injury</i>	
		A	1	NOT DANGEROUS injuries (1st party and single occupant)	34A01	<i>MVA w/Injury</i>	
		Ω	1	No Injuries (refer to Police)	34O01	<i>NOTIFY PD</i>	
Health Care Professional Admission	35	D	0	Override	35D00	<i>Pri 1, Med Emer</i>	
		D	1	HCP not on scene (immediate life threat)	35D01	<i>Pri 1, Med Emer</i>	
		D	2	HCP without AED on scene (immediate life threat)	35D02	<i>Pri 1, Med Emer</i>	
		D	3	HCP and AED on scene (immediate life threat)	35D03	<i>Pri 1, Med Emer</i>	
		C	0	Override	35C00	<i>Pri 2, Med Emer</i>	
		C	1	HCP not on scene (emergency response)	35C01	<i>Pri 1, Med Emer</i>	
		C	2	HCP without AED on scene (emergency response)	35C02	<i>Pri 2, Med Emer</i>	
		C	3	HCP with AED on scene (emergency response)	35C03	<i>Pri 2, Med Emer</i>	
		A	1	At patient within 1 hour	35A01	<i>Med Transfer</i>	
		A	2	At patient within 2 hours	35A02	<i>Med Transfer</i>	
		A	3	At patient within 3 hours	35A03	<i>Med Transfer</i>	
		A	4	At patient within 4 hours	35A04	<i>Med Transfer</i>	
Pandemic Flu	36	D	0	Override	36D00	<i>Pri 2, Med Emer</i>	
		D	1	INEFFECTIVE BREATHING with flu symptoms	36D01	<i>Pri 2, Med Emer</i>	
		D	2	Not alert with flue symptoms	36D02	<i>Pri 2, Med Emer</i>	
		D	3	DIFFICULTY SPEAKING BETWEEN BREATHS with flu symptoms	36D03	<i>Pri 2, Med Emer</i>	
		D	4	CHANGING COLOR with flu symptoms	36D04	<i>Pri 2, Med Emer</i>	

		C	0	Override	36C00	<i>Pri 2, Med Emer</i>	
		C	1	Chest pain >= 35 with single flu symptom	36C01	<i>Pri 2, Med Emer</i>	
		C	2	Abnormal breathing with single flu symptoms	36C02	<i>Pri 2, Med Emer</i>	
		A	0	Override	36A00	<i>Pri 2, Med Emer</i>	
		A	1	Chest Pain >=35 with multiple flue symptoms	36A01	<i>Pri 2, Med Emer</i>	
		A	2	Chest pain < 35 with single flu symptom	36A02	<i>Pri 2, Med Emer</i>	
		A	3	Abnormal breathing with multiple flu symptoms	36A03	<i>Pri 2, Med Emer</i>	
		Ω	1	Flu symptoms only (cough fever chills or sweats sore throat diarrhea body aches headache etc)	36O01	<i>Med Transfer</i>	
		Ω	2	Chest pain < 35 with multiple flu symptoms	36O02	<i>Med Transfer</i>	